

PROBLEM SOLVING

The unconditional claim to supply the customer with the best possible product at the lowest possible cost (and price) and to constantly question what has been achieved so far is as well methodically part of the continuous improvement process in the form of Kaizen. This method, cultivated at Toyota, of looking at production processes as a "problem" is one of today's standards in quality management. This approach is based on an attitude that values and involves all employees as providers of ideas for improvements in the operational process. In this way, transparency, traceability and identification with the company are strengthened. Depending on the field of activity, it may also be useful to submit a suggestion for improvement as a digital A3/A5 problem-solving sheet (PS).

Extension module: Problem Solving

In just a few steps, anyone can create and submit a suggestion for improvement. The support by digital tools lowers the hurdles additionally. It underlines the appreciation towards the staff as a whole and your relevance for QM.

AT A GLANCE

Release: 2020

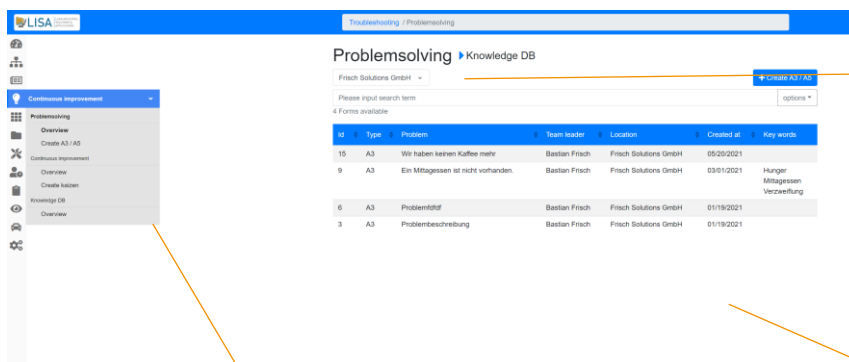
Usability: Thanks to digital support PS can be submitted from anywhere on the shopfloor

Transparency: Comprehensibility of the reasons for and the improvement effect of measures promotes their adoption

Affiliation: The constant observation and questioning of processes promotes responsibility

Sustainable: Only one thing is constant - change under the pressure of the market

Status: April 2023



Transparent for every employee

comprehensible

Easy to create

*Application Example

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